



## **TechOnline Answers AusCERT Security Challenge for Small Business**

“Small business must take responsibility for the security of systems they use to do business online” said Kevin Zuccato, Director of the Australian High Tech Crime Centre at the launch of the 2005 Australian Computer Crime and Security Survey. “Big companies had the resources to tackle security, but small businesses also needed to take responsibility”.

So how does small business go about “taking responsibility”? Who is advising small business of what is needed or where to go to find such advice? And if they are able to get this advice, how is a small business going to implement what is required?

Even if small business could achieve all of this, how are they then going to run, monitor and manage this security regime on a daily basis.

About 60% of all Australian companies have 1 to 4 employees, and a further 30% have 5 to 19 employees. These companies have very little or no in-house IT resources, and at best have only limited access to any sort of IT resource.

This growing dilemma for small business is compounded by the exponential growth in computer fraud and crime, largely driven by Eastern European based organised criminals.

TechOnline's PC\*Ensure computer management service now offers hope to Australian small business.

TechOnline is the first in Australia to offer a computer management service for small business that is based on a corporate IT model. For a fixed monthly fee of \$75, the PC\*Ensure service covers - security, backup, maintenance, support and 24 hour help - and is delivered automatically, every day using the latest, remote management technology. This technology allows the service to be setup and run without the need to send a technician onsite. This not only cuts the cost of delivery, but also avoids the need for an on site appointment and the inconvenience of waiting for the technician to arrive.

The security and maintenance components of the service include virus protection, software firewall, spyware protection, spam filtering, ID protection (credit card, bank accounts), registry cleaning, temporary file removal and Internet Explorer history clean-up. Statistics show that this comprehensive regime, combined with the ability to provide remote support and diagnoses, eliminates around 80% of the problems normally requiring a technician to come on site.

Backup of important business information could not be simpler. TechOnline assists users in selecting what they need to backup and then the automated system carries out a backup every night and stores the encrypted data at Telstra's two separate, Class A data centres based in Melbourne and Sydney.

If you have ever wished that using a computer could be as easy, secure and reliable as using your car - this is the service for you.

**TechOnline's PC\*Ensure subscription service is \$75 per month and available Australia-wide.**